Bimonthly Newsletter from the NN/LM South Central Region ARKANSAS / LOUISIANA / NEW MEXICO / OKLAHOMA / TEXAS



#### **News From the NN/LM SCR Office**

-- Renée Bougard, Associate Director

The RML is gearing up for a busy spring! We appreciate receiving your invitations to attend meetings and teach in your areas, and we attempt to honor as many requests from the region as our budget will allow. Also, many thanks to all of you who have worked with us to help schedule classes throughout the region. We will soon be scheduling classes for Year 05. If you would like to host one of our classes, or would like for us to consider teaching in your state, please do not hesitate to contact us. Our educational offerings are now located on our Web site: <a href="http://www.nnlm.nlm.nih.gov/scr.">http://www.nnlm.nlm.nih.gov/scr.</a>

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## **Update on Library Improvement Project Sites**

-- Barbara Cosart, Outreach Coordinator

Library Improvement Projects are implemented to assist hospitals that wish to connect to the Internet and develop library services. Under a Library Improvement Project site agreement, the NN/LM SCR provides new computer equipment, funding for Internet and document delivery service, surplus books from the National Library of Medicine, and training for the use of NLM services, including PubMed, Internet Grateful Med, MEDLINE plus,

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#### **NLM Announces Consumer Health Awards**

The National Library of Medicine announced that they have funded 49 electronic consumer health information projects, including four in the South Central Region. The projects total more than \$1 million and will run from one year to 18 months. For more information and a description of all proposals awarded, see <a href="http://www.nlm.nih.gov/news/press\_releases/ehip.html">http://www.nlm.nih.gov/news/press\_releases/ehip.html</a>.

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# **Internet Connectivity Project**

-- John Harold, Technology/Education Coordinator

In 1997, NLM conducted a survey of Internet access among NN/LM members. 32% of the NN/LM SCR respondents were either un/under connected to the Internet. In NLM's 1999 follow-up survey, the figure dropped to 28%. A significant percentage of these Network members attribute the cost of a computer, lack of technical expertise, and need for training as serious barriers to getting connected. To assist these un/under connected members,

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### **NN/LM SCR Board Meeting**

-- Renée Bougard, Associate Director

The NN/LM SCR Board met in Houston on December 10, 1999, 10:00 AM - 3:00 PM. James McGinnis, R.Ph., Chair, Blue Cross Blue Shield Pharmacy Program, Richardson, TX, presided over the meeting.

Prior to the meeting, the Board reviewed the Bylaws. Suggested changes were further discussed during the meeting. Many of the changes that were approved were textual changes, and the NN/LM SCR Director was made a voting member of the Executive Committee of the Board. There was substantial discussion regarding the size and composition of the Board. A Bylaws Committee will be appointed by Mr. McGinnis to examine the structure of the Board. A resignation was received by the Board from Robert Martin, Texas Woman's University School of Library and Information Science, Denton, TX. Mary Moore, Ph.D., Library and Information Resources, Arkansas State University, State University, AR, was elected to the Board to fill the position. Ms. Moore is a member of the NN/LM SCR Council of State, Academic, and Public Libraries.



Betsy Humphreys, Associate Director for Library Operations, NLM

Betsy Humphreys, Associate Director for Library Operations at the National Library of Medicine, provided the Board with an NLM Update. She discussed the NLM Systems reinvention, 1996-2000; the NLM Strategic Plan, 2000-2005; digital information including publishing, digitization,

and permanent access; access to health information for the public; NLM's public health initiative; and the 2001-2006 NN/LM RFP.

J. Robert Beck, MD, NN/LM SCR Interim Director, provided the Director's Report. He discussed next year's goals for the Houston Academy of Medicine-Texas Medical Center Library. They include increasing his time at the Library to half-time, promoting

and implementing a strategic plan with the assistance of Division Heads in the Library, promoting the Library, and filling vacancies. Dr. Beck reaffirmed the Library's commitment to retain the NN/LM SCR status, 2001-2006.



Past and present Board Chairs: (left to right) James McGinnis, 1999; Pat Craig, 1998; Holly Buchanan, 2000

Renée Bougard, NN/LM SCR Associate Director, presented an update of the past year, and distributed a copy of the draft objectives for Year 05 of the contract. The update included Network activities, the release of Web based DOCLINE, training opportunities to be offered by the NN/LM SCR staff, outreach-related activities and opportunities, public health awards, and technology-related activities and opportunities.

Small discussion groups were formed in the afternoon to solicit feedback on current NN/LM SCR programs and potential programs for the next contract.

Certificates were presented to members whose terms concluded with the 1999 Board meeting: Susan Grobe, Ph.D., University of Texas, Austin, TX; William Conway, McGeehee, AR; Pat Craig, Louisiana State University Health Sciences Center Library, Shreveport, LA; and Everett Rhoades, MD, University of Oklahoma Health Sciences Center, Oklahoma City, OK.

Mr. McGinnis completed his term as Chair at the end of this meeting. Holly Buchanan, Ed.D., University of New Mexico Health Sciences Center Library, Albuquerque, NM, will serve as the 1999-2000 NN/LM SCR Board Chair.

### **Update on Library Improvement Project Sites**

Loansome Doc, and DOCLINE. Participating hospitals sign an agreement with the NN/LM SCR office and submit brief reports. At the site, the following services are implemented, if not already in place: reference services, access to photocopy services, DOCLINE/Loansome Doc, medical literature searching through NLM's PubMed.

This year, CrossRidge Community Hospital, Wynne, AR; San Juan Regional Medical Center, Farmington, NM; and Holy Cross Hospital, Taos, NM, have been chosen to be Library Improvement Project sites.

We will be selecting more Library Improvement Project sites in Year 05. To become a Library Improvement Project site, a hospital should meet these criteria:

- 1. 10 current journal titles and 25 monographs with 50% published within the last five years;
- 2. One salaried employee dedicated to library work for at least 10 hours per week;
- 3. Minimum of 120 square feet dedicated to library space accessible to the staff;
- 4. A dedicated phone line.

If you know of any hospitals that meet these criteria and are interested in becoming a Library Improvement Project site, please do not hesitate to send us contact information and we will contact them.

#### **Grant Information**

-- Marsha Sullivan, Consumer Health Coordinator

The NN/LM SCR presented a Grant Sharing Session during the SCC/MLA meeting in Norman, OK last October. The enthusiastic speakers during this session included Dr. Ana Cleveland, Professor, School of Library and Information Science, University of North Texas, Denton, TX; Cathy Rhodes, Reference and Information Librarian, Briscoe Library, University of Texas Health Science Center San Antonio, San Antonio, TX; and Marty Thompson, Director, Robert M. Bird Health Sciences Library, University of

Oklahoma Health Sciences Center, Oklahoma City, OK. They provided attendees with various informational resources to assist in obtaining grant funding. Members who were unable to attend this session have requested copies of the data distributed, so the handouts and fact sheet have been placed on our Web site for your convenience (<a href="http://www.nnlm.nih.gov/scr/grants.html">http://www.nnlm.nih.gov/scr/grants.html</a>). If you are interested in applying for a grant and need assistance, please contact Barbara Cosart, Outreach Coordinator, or me.

You are cordially invited to attend a complimentary workshop "Accessing Health Information... What's in it for you?"

Louisiana State Planning Meeting

Wednesday, April 12, 2000

10:00 am - 4:00 pm

Pennington Biomedical Research Center

Baton Rouge, Louisiana

Pre-registration is required by March 31, 2000.

To request your registration packet, please contact
Ethel Madden, MLIS, AHIP, Co-Chair, Louisiana State Planning Committee
at 504 842-3760 or <a href="mailto:emadden@ochsner.org">emadden@ochsner.org</a>
or access the Web site:

http://www.ochsner.org/gmeweb/medlib/planmeet.htm

## **DOCLINE Update**

-- Re Mishra, Network Coordinator

The release date of new DOCLINE has changed to March 20, 2000. This date is subject to change as the system develops. See <a href="http://www.nlm.nih.gov/psd/cas/newdocline.html">http://www.nlm.nih.gov/psd/cas/newdocline.html</a> for more information on the new implementation schedule.

NLM released DOCUSER beta version .02 and SERHOLD beta version .03 in December 1999 and January 2000. They can be accessed at <a href="http://www.nlm.nih.gov/docline">http://www.nlm.nih.gov/docline</a>.

In Beta DOCUSER, you can now update your record and all the changes are permanent (except Routing Tables.) Unfortunately, so far, very few DOCLINE libraries have taken advantage of this updating feature. The NLM and RML strongly encourage you to review and update your records, so your information will be completely correct when New DOCLINE is released. Be sure to look at all screens by clicking on each tab and then each pull-down menu. Remember to press SAVE on every screen or your changes will

not be saved. NLM estimates it will take 30 minutes to completely update your record during this initial session.

Changes in Routing Tables and beta SERHOLD are not permanent yet. This is an opportunity for you to practice making changes. Permanent changes will be possible one or two weeks before the new system is released.

NLM has created a new DOCLINE listserv called DOCLINE-L. The list will be unmoderated but closed to all except DOCLINE users. To subscribe: send message to <a href="mailto:lists@mailserv.nlm.nih.gov">lists@mailserv.nlm.nih.gov</a>. In the subject line, put in identifying information. Include your new LIBID and an abbreviated name of your library (e.g. MDUNLM - Natl Lib Med). In the body of the message, type "subscribe DOCLINE-L." See <a href="http://www.nlm.nih.gov/psd/cas/newdocline\_L.html">http://www.nlm.nih.gov/psd/cas/newdocline\_L.html</a> for more details.

## **Technology Awareness Conference Awarded**

-- John Harold, Technology/Education Coordinator

The NN/LM SCR is pleased to announce the Technology Awareness Conference award for Year 04 goes to the University of Arkansas for Medical Sciences Library. The conference theme is "Making Technology Work for Distance Education." Attendees are expected to include legislators, administrators, faculty, and librarians at higher education institutions.

The day long program includes keynote presentations and discussion opportunities. The conference is scheduled for April 14, 2000 at the University of Arkansas for Medical Sciences, Little Rock, AR. Congratulations to Mary Ryan, Library Director and Jan Hart, Learning Resource Center, Chair.

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#### **News From the NN/LM SCR Office**

The Year 05 budget has been prepared and submitted to NLM, where it is being reviewed. It will be finalized in April. In May, we will post our outreach plan on our Web site.

NLM has released its new Clinical Trials database: <a href="http://clinicaltrials.com">http://clinicaltrials.com</a>. It provides patients, families, and members of the public access to information

about clinical research studies. The database was initiated as a result of the Food and Drug Administration Modernization Act of 1997, which required the Department of Health and Human Services, through the National Institutes of Health, to establish a registry of clinical trials for both federally and privately funded trials of experimental treatments for both serious or life-threatening diseases or conditions.

### **NLM Announces Consumer Health Awards**

Please join us in congratulating the four NN/LM SCR members who wrote successful proposals:

Louisiana State University

Health Sciences Center Library, Shreveport, LA

Project Director: Dennis A. Pernotto Phone: 318 675-5445, Fax: 318 675-5442

E-mail: <a href="mailto:dperno@lsumc.edu">dperno@lsumc.edu</a>

This project will extend access to electronic health data to the minority populations of rural parishes of the Lower Mississippi Delta project and to those in under-served areas of Northwestern Louisiana. It includes training public libraries to use NLM databases and to develop a working model that can be transferred to other rural parishes of Northwestern Louisiana. This model will be utilized to test the practicality, effectiveness, and impact of the proposed system, and to publicize the results on a local, regional, statewide, and national basis. The project will be a collaborative effort between the Health Sciences Library at LSUHSC-Shreveport and the Webster Parish Public Library System. Recently, the public library received more than 20 computers purchased by a Gates Library Foundation Grant.

University of Arkansas for Medical Sciences

Library, Little Rock, AR Project Director: Mary Ryan

Phone: 501 686-6730, Fax: 501 296-1423 E-mail: ryanmaryl@exchange.uams.edu

The goal of this project is to build a partnership of librarians, health professionals, and other health agency personnel in a statewide effort to provide consumer health information to the citizens of Arkansas. This proposal plans to develop a wide-ranging Web site with links to useful health information. The medical library will provide training for Arkansas librarians, health professionals, and other public health professionals. A comprehensive evaluation report will be provided.

University of New Mexico Health Sciences Center Library, Albuquerque, NM Project Director: Eileen M. Sullivan Phone: 505 272-3495, Fax: 505 272-5037

E-mail: <a href="mailto:esullivan@salud.unm.edu">esullivan@salud.unm.edu</a>

The project will link individuals and organizations interested in consumer health in New Mexico, promote awareness of existing local and regional consumer health information resources, and provide training in using these resources. A Consumer Health Issues Web site will be created. Searching curriculum and materials will be developed as a user's guide. A Consumer Health Information Coalition composed of staff of the Health Sciences Center (HSC) Library, public librarians, health care providers, patient educators, and private organizations will spearhead the project. The HSC Library will work with the coalition and the public library to link community organizations and individuals interested in New Mexico consumer health.

University of Texas Health Science Center at San

Antonio

Briscoe Library, San Antonio, TX Project Director: Catherine Rhodes

Phone: 210 567-2400, Fax: 210 567-2490

E-mail: rhodesc@uthscsa.edu

This proposal is a collaborative project with the Briscoe Library, University of Texas Health Science Center (UTHSC) at San Antonio, and the Alamo Area Library System (AALS). The project will increase health information access to public librarians, consumers, and health professionals in a geographical area served by seven selected public libraries around San Antonio and South Central Texas. The project objectives are to increase the selected libraries' abilities to disseminate consumer health information, to increase the accessibility of electronic consumer health information to the general public served by the AALS libraries, and to increase the accessibility of electronic consumer health information for patient education to health care practitioners. The Briscoe Library will conduct a variety of training, and a Web page will be developed listing resources covered in training, tailored to the needs shown in the base line survey of targeted users. A complete Spanish language translation of this Web site will be available.

### Finding Your DOCLINE UserID and Password in QuickDOC

-- Jay Daly, QuickDOC, Brookline, MA

Now that folks are beginning to access the new DOCUSER file and the beta version of SERHOLD (go to <a href="http://www.nlm.nih.gov/docline">http://www.nlm.nih.gov/docline</a>), QuickDOC (QD) users who have never thought about their UserID and Password are suddenly confronted with a screen that asks for it.

If you have not already done so, you can get this information in the QD Configuration Program. Just press <C> at the initial DOC screen, and then <F10> until you get to the screen that begins with the question: "Enter the Baud Rate of your Modem." The

UserID and Password are listed about halfway down the screen. Your UserID is the entry before the slash, and your Password is the word after the slash.

Remember, this is just a quick way for QuickDOC users to locate their current UserID and Password; no changes in the current setup need to be made. In fact, after jotting down the UserID/Password, just press <ESC> to exit Configuration to the Date Box.

Contact me at jay@caregroup.harvard.edu or 617 734-0918, with any questions.

### **New EFTS Web Page**

-- Dohn Martin, Associate Director for Biomedical Informatics, Lewis Library, University of North Texas Health Science Center, Fort Worth, TX

SCAMeL now has an Electronic Fund Transfer System (EFTS) Web page at: <a href="http://library.hsc.unt.edu/scamel/efts">http://library.hsc.unt.edu/scamel/efts</a>. The EFTS site includes EFTS policy highlights and forms that can be printed and used for sending deposits and for enrolling new members.

Also included is a list of all EFTS Members in order by SERHOLD ID with new members highlighted in blue. The new members highlight feature will be updated every few weeks, but the updates will not be cumulative. For example, the new members highlighted on the current Web page will not be highlighted when the next new member update is published. Each update will be announced through the EFTS-SCR listserv so members can update their QuickDOC system. Members are automatically added to the EFTS-SCR listserv when they join EFTS.

Please contact me at <u>dmartin@hsc.unt.edu</u> or 817 735-2380 for more information on becoming an EFTS member.

Announcing a Free Texas Forum for Librarians and Public Health Professionals

"Partners in the Texas Public Health Community
Improving Access to Public Health Information"

Monday, February 28, 2000

8:30 am to 3:00 pm

The University of Texas

M.D. Anderson Cancer Center

Registration deadline is February 11, 2000
To register go to: http://www.library.tmc.edu/partners
or contact Deborah Halsted at 713 799-7163 or deborahh@library.tmc.edu
Registration is free.

Houston, TX

A box lunch will be provided for those who register by February 11.

## Schedule of Upcoming Classes in the South Central Region

The following classes are taught by the National Online Training Center (NOTC) staff:

Keeping Up with NLM's PubMed

Houston, TX March 8, 2000 8:30 AM – 5 PM

For additional NOTC classes, class descriptions, and online registrations, check <a href="http://www.nnlm.nlm.nih.gov/mar/online">http://www.nnlm.nlm.nih.gov/mar/online</a>.

The following classes are taught by the NN/LM SCR staff::

Introduction to PubMed Keeping Up with NLM's PubMed

Houston, TX February 29, 2000 9 AM – 1 PM Little Rock, AR April 19, 2000 8:30 AM – 5 PM

Introduction to PubMed

Houston, TX April 17, 2000 9 AM – 1 PM

For NN/LM SCR class descriptions and online registrations, check <a href="http://www.nnlm.nih.gov/scr/calendar">http://www.nnlm.nih.gov/scr/calendar</a>.

#### **NLM Internet Connection Grants**

-- Frances Johnson, Program Officer, NLM, Bethesda, MD

NLM is again issuing a Request for Applications for Internet Connection Grants available to U.S. public and private, non-profit health institutions/organizations and institutions/organizations involved in providing health information. These grants are intended to initiate or expand institution-wide Internet access to professional and consumer information resources. For a single institution, support is available up to \$30,000; a group of institutions may receive up to

\$50,000 to support development of a multi-institution network including extending extant connectivity to outlying sites, or otherwise furthering NLM's goal of expanding information outreach. The Application Receipt Date is March 14, 2000. See <a href="http://www.nlm.nih.gov/ep/conrfa.html">http://www.nlm.nih.gov/ep/conrfa.html</a> for details about the application process and requirements. Please help us spread the word about this opportunity.

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## **Internet Connectivity Project**

NLM and the NN/LM SCR implemented Internet Connectivity Projects (ICPs) in Year 03. The selected ICP libraries are given a computer, printer, fax machine, and funding for an internet service provider for one year.

A call for sites to be considered for ICPs in Year 04 was sent to the NNLMSCR-L and placed in the September/October, 1999 issue of *Network News*. Several sites were recommended. Additional sites were selected from the respondents to NLM's 1999 follow-up survey. The following 13 sites were chosen and implemented in Year 04: Johnson Regional Hos-

pital Center, Clarksville, AR; Gravatte Medical Center Hospital, Gravette, AR; Greenwell Springs Hospital, Greenwell Springs, LA; Dauterive Hospital, New Iberia, LA; Hardtner Medical Center, Urania, LA; Sierra Vista Hospital, Truth or Consequences, NM; Northside FM Clinic, Fort Worth, TX; Southside FM Clinic, Fort Worth, TX; Columbia Doctors Hospital, Laredo, TX; Parkview Regional, Mexia, TX; Reeves County Hospital, Pecos, TX; DM Cogdell Memorial, Snyder, TX; Uvalde Memorial Hospital, Uvalde, TX.

Several ICP sites will be implemented in Year 05 as well. Please contact me with any recommendations.

Network News

National Network of Libraries of Medicine,

South Central Region

Supported by NLM Contract NO1-LM-6-3525

Houston Academy of Medicine-Texas Medical

Center Library

1133 M.D. Anderson Boulevard

Houston, TX 77030-2809

Telephone: 800 338-7657 or 713 799-7880

Fax: 713 790-7030

NN/LM SCR home page: http://www.nnlm.nlm.nih.gov/scr

E-mail: nnlmscr@library.tmc.edu

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Network News

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